

MSP Lite & Enterprise Comparison

| List of Services | Lite | Enterprise |
|-----------------------------------|------|------------|
| Desktop Issue Support | ✓ | ✓ |
| Troubleshooting Issues | ✓ | ✓ |
| Remote Support | ✓ | ✓ |
| Email & Teams Phone Management | ✓ | ✓ |
| Domain & DNS Management | ✓ | ✓ |
| File Storage & Sharing | ✓ | ✓ |
| Employee Remote Access | ✓ | ✓ |
| User Awareness & Training | ✓ | ✓ |
| Backup Data (M365 & Azure) | ✓ | ✓ |
| Procurement (Hardware & Software) | ✓ | ✓ |
| Advance Application Support | ✗ | ✓ |
| Cyber Security Reporting | ✗ | ✓ |
| 3rd Party Vendor Management | ✗ | ✓ |
| 24/7 Support | ✗ | ✓ |

Additional Services

- Cloud Migration
- Cloud Backups
- Cyber Training
- Cyber Protection
- Advisory
- Training
- Onboarding & Offboarding

Planning and setup complementary for both options under a 1-year contract